Case Study

Cloud4 helps Community Action Suffolk
to improve communications

Community Action Suffolk was formed on the 1st April 2013 when ten Suffolk voluntary and community sector support organisations agreed to merge, creating a unified charity organisation. With a team of highly experienced professionals, its mission is to provide knowledge, advice and aid businesses, organisations and the community and voluntary sector to develop and grow.

"I've always found Cloud4 very attentive to our needs and the quality of the actual services they provide has always been very good"

Matthew Morling, IT Manager

Company name:
Community Action Suffolk

Who are Community Action Suffolk:
A charity that supports and strengthens the community and voluntary sector.

Type of Business:
Third Sector Organisation

Requirement:
A professional and seamless email solution for 130 users to facilitate internal communication amongst volunteers.

COMMUNITY ACTION SUFFOLK
Strengthening the voluntary and community sector

Benefits of taking Hosted Exchange services from Cloud4 Computers

- One of the leading UK Exchange providers supporting thousands of users globally
- Choice of feature rich Exchange 2010 or Exchange 2013
- Expert migration support from an UK based team (over 1000 migrations since 2009)
- Securely hosted 24/7 in ISO-27001 datacentres

Why did Community Action Suffolk choose Cloud4?

Community Action Suffolk is a non-profit organisation that, apart from finding the most suitable and reliable Cloud services, was primarily looking for a Hosted Exchange provider ready to attentively listen to the specific needs of the charity.
With a team of experts based in the UK and individual approach to every customer, Community Action Suffolk could rely on the high quality of personal services throughout the process of setting up Hosted Exchange.

Matthew Morling – IT Manager of Community Action Suffolk, found Cloud4 Computers while conducting a simple search through Google. After getting in touch, Matthew had a thorough conversation with Cloud4's consultant who explained every detail of the Hosted Exchange set up and how it would be carried out. Finally, after consulting and receiving competitive prices, the natural decision of the IT manager was to choose Cloud4 Computers as their Hosted Exchange provider.

Community Action Suffolk's Main Objectives

Community Action Suffolk was formed by grouping 10 currently existing organisations operating within the voluntary and community sector together. The main objectives of the IT manager were firstly, to implement a seamless and effective communication tool that would unify every single member of staff and secondly, provide one centralised platform with a professional look for every user.

Importantly too, as the charity was starting from the beginning of its journey it needed a fast set up as well as constant support in case of any difficulties along the way.

"Excellent service – the organisation and support has always been very good"

Matthew Morling, Community Action Suffolk

Matthew was very pleased with the quality of support given during the process of installation itself and the solutions offered to satisfy the needs of all email users.

As an organisation led by people whose main objective is to support others, Matthew constantly emphasises how significant the personal approach and the continuous support from Cloud4 is to the wellbeing of his organisation.

Community Action Suffolk's mission is to support organisations in their own progress, therefore Matthew Morling has also engaged in the programme of advising local businesses on different Cloud solutions in order to enhance their growth.

Thanks to the positive experience they had with Cloud4, Community Action Suffolk does not only benefit from Cloud4's service but also provides clear advice to other organisations on how to look for the right Cloud solution.

Summary

Cohesive and fluid communications are as critical for charities as for any other business or organisation. Charities, however, not only have specific needs when it comes to budget availability but often require a more personal approach and a much higher level of real time human based support.

The knowledge and availability of our team, the individual approach as well as competitive pricing were main drivers for Matthew Morling in choosing Cloud4 Computers as their Hosted Exchange provider for 100+ users.

Community Action Suffolk has been with Cloud4 Computers since April 2013 and continues to be satisfied with the service and the level of support. We are looking forward to supporting Community Action Suffolk through their continued growth.

Cloud4 Computers is a leading provider of Cloud Computing, Business Mobility and IT Solutions in the UK and abroad. With over 15 years of technical and commercial experience, our focus is on providing unique solutions fitting your specific requirements along with high level support.

For more information on how to migrate your company to any of our Cloud Services, please get in touch.

Helpline: 0845 862 0263

enquiries@cloud4computers.co.uk

Connect with us on: