

Case Study - Verco

How Cloud4 seamlessly migrated Verco to hosted Exchange



Company name:

Verco Advisory Services Limited

What is Verco:

Verco Advisory Services Limited is an award-winning sustainability and climate change consultancy focusing on low carbon, energy efficiency and clean energy development, based in various locations across the UK.

Requirement:

Outsourced Exchange email with a permanent email archiving facility for 60 users, rising to over 100 users.

"At Verco we have been using hosted Exchange for more than a year. We have a number of partner companies who have joined us on the platform and the whole experience has been one with few concerns.

When issues have arisen they have been resolved with a clear commitment to getting us the best result possible. I would be pleased to recommend Cloud4's hosted email platform."

Mark Challis, Project Manager, Verco

The Project

Following a business sale and the formation of Verco, a full review of the new company's IT systems was initiated by project manager Mark Challis.

The project required migration of approximately 60 users from one company's internal servers across to Cloud4's hosted Exchange email platform. Only a proportion of total users on the existing service were to be transferred, and very minimal downtime was necessary as part of the migration to ensure business continuity.

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Verco's Objectives

Verco's wanted one centralised, hosted email and permanent archive solution, managing and storing all the organisation's emails for:

- data security and backup; and
- cost control.

As an employee-run business, the client was cost-aware but the outsourcing of its email service allowed Verco's small in-house technical team to concentrate on more strategic issues.

"From looking at the list of the best hosted email servers online and reading reviews left by previous and current customers, we decided to work alongside Cloud4 Computers."

Why Cloud4?

Mark was looking for a long-term, reliable provider with knowledge, ability and technical expertise. It was important, both financially and operationally, that Verco was aware of its options and properly advised; Cloud4 consulted fully with the client to ensure that the services offered were tailored according to need.

Minimal downtime was achieved during migration and any teething issues arising after the process were quickly addressed and dealt with.

Since migration, Verco continues to enjoy a product which suits users' needs and is accompanied by Cloud4's continual and outstanding customer service.

"Just after the migrations there were some minor issues but they were dealt with efficiently by Cloud4 with a minimum of disruption. We continue to be impressed with Cloud4 and the team's commitment to the service it offers."

After Migration

The service that Cloud4 provided for Verco is one of around 1000 email migrations we've performed. Each is different but we always offer a smooth, well-managed migration with as little downtime as possible. Each new multi-user client is provided with a migration manager, looking after both the timing and methods of your migration.

This level of expertise, along with our permanent archiving facility at no extra cost, led Verco to choose Cloud4; the client has not been disappointed and we look forward to a long-term partnership with them.

Benefits of taking hosted Exchange with Cloud4 Computers

- Fully managed Exchange and archive solution for a single cost per user
- Industry-leading reliability
- Individually tailored services packages
- Multiple UK-only ISO-27001 certified datacentres
- Personal and direct 24/7, UK-based, support

Cloud4 Computers is a leading provider of Cloud Computing, Business Mobility and IT Solutions in the UK and abroad. With over 15 years' of technical and commercial experience, our focus is on providing unique solutions fitting your specific requirements along with high level support.

Contact us for more information on migrating your company to the cloud:

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